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HUNTINGTON NEW YORK  
11743

ENCOMPASS INSURANCE  
75 EXECUTIVE PARKWAY  
HUDSON OH. 44237

**ENCOMPASS**

OCT 02 2008

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RE: Z6051840Z5

I AM WRITING THIS LETTER WITH REGARD TO A RECENT LOSS IN MY HOME. I HAVE NEVER FILED A CLAIM BEFORE AND AM SO VERY PLEASE WITH THE SENSITIVITY AND EFFECIENCY THAT I FELT II IMPORTANT TO CONTACT YOU. GLORIA, LYNN GAULIN AS WELL AS CINDY ALLIN, CLAIMS ADJUSTER AND TIM CARROLL ADJUSTER HAVE COME TO MY HOME IN A TIMELY FASHION AND REASSURED ME MY LOSS WILL BE REPLACED,

I FEEL IT IS IMPORTANT TO COMMEND YOU FOR UTILIZING THE SERVICES OF "ADVANCED RESTORATION" OF WEST BABYLON. THIS COMPANY CAME TO MY HOME QUICKLY, ASSISTED IN REMOVAL OF DAMAGED ITEMS AS WELL AS DOING AN EXTENSIVE CLEAN UP. THE TEAM IS SENSITIVE TO MY LOSSES, EFFICIENT, THOROUGH AND POLITE. CAROL GORDON AND ERIC MARTIN ARE PREMIER, I AM SO VERY IMPRESSED WITH THEIR ABILITY TO BE ON TOP OF ALL OF THE WORK AS WELL AS COMMUNICATE WITH ME DAILY. THERE ARE MANY CHOICES FOR INSURANCE COVERAGE AND I AM SO VERY PLEASED THAT I MADE THE SELECTION OF ENCOMPASS.

THANK YOU AGAIN. PLEASE BE SURE MY COMMENTS ARE SHARED WITH THESE PEOPLE. ALL TOO OFTEN WE ONLY HEAR COMPLAINTS AGAIN, MY GRADITUDE TO SUCH PROFESSIONAL AND EFFICIENT INDIVIDUALS.

EILEEN ~~XXXXXXXXXX~~

*Eileen* ~~XXXXXXXXXX~~

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OCT 06 2008